

Online Peer Health Navigator Certificate Outline

Course Objectives:

By the end of the course, you will be able to

- Understand the scope of the lay/peer health navigator role and where this function can be most effective
- Identify, assess, and support patients and families in the course of their healthcare journey.
- Develop appropriate communication skills for interactions with patients, families and other members of the healthcare team.
- Identify opportunities for lay/peer navigation roles across the continuum of care.

Delivery Method:

- Self directed materials to be completed before the second live webinar
- Online – Each session is 2 hours
- March 30, 31, April 1st, 2021 6:30pm – 8:30 pm EST.

Course Schedule

Session	Topic
Session 1	<ul style="list-style-type: none">• Introduction• History of the role• Role of the Lay Patient Navigator – scope of practice• Stigma/chronicity
Session 2	<ul style="list-style-type: none">• Communication• Case Examples
Session 3	<ul style="list-style-type: none">• Cultural Competence• Compassion Fatigue/Burnout